



Core Business:  
Bus and Coach Hire

Number of Employees:  
87

Number of offices/stores  
globally:  
One location

## Streamlining Cash Handling

### Situation before installation

JH Coaches are coach travel specialists throughout the North East of England. They have been a long term customer of SUZOHAPP, over 20 years in fact. Their existing machine had served them very well for a number of years but had now become obsolete and with the introduction of new coins and polymer banknotes, a new and improved cash handling solution was required.



CDS-820i with SDS-150

“

A compact design...

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### Solution

After a consultation with SUZOHAPP to discuss their updated requirements and new solutions, JH Coaches implemented the SCAN COIN CDS-820i for coin deposit integrated with the CashComplete™ SDS-150 for note deposit - the most cost effective solution for their cash levels. The CDS-820i is a robust coin deposit solution that offers strong reliability and uptime. With the latest sensor technology it is highly accurate and reliable in

identifying and counting deposited coins while rejecting foreign, damaged and counterfeit coinage. The SDS-150 is a secure, smart and high performing note deposit unit. This innovative hardware configuration also comes with new and improved software allowing JH Coaches to have a built in driver database to ensure data accuracy.

## SCAN COIN

## CashComplete™

### Results

This new CDS-820i with SDS-150 solution has a better design than their previous machine, making it more compact giving JH coaches more space in their cash office. The added touch screen technology makes it much more user friendly with a modern and intuitive user interface. Overall the solution is a lot easier for drivers to use. Downloadable reports are now available as the solution is networked into JH Coaches IT systems, providing up to date and accurate data, giving them the ultimate management platform for superior financial and operational control of their cash.

“ ...with touch screen technology that makes it very easy to use ”

### Service and Future

JH Coaches were more than happy with the service provided by SUZOHAPP. Support is delivered through an ongoing maintenance agreement and they are looking to work with SUZOHAPP again to implement the new ICX Active-9 coin sorter, to help them deal with extra contracts and seasonal cash volumes.



A complete cash deposit solution installed at JH Coaches

### Summary

- Automated cash processing
- Extensive reporting now available
- Highly accurate & reliable solution

