



Core Business:
Students Union

Number of Employees:
65 Permanent
Up to 100 Casual Students

Number of Locations:
32 tills across 9 locations
around the University
Campus

Success Through Cash Automation

Situation Before Installation

Keele Students Union have a number of student facilities on site, including bars, café facilities, retail outlet, print shop, reception, and cloak room, which require till floats to be prepared, deposited and the provision of change to be provided in a secure manner for many hours during the day and night. Some of those hours are not always matching the normal hours around the operation of a cash office and can be challenging when an audited and secure process for their retail and leisure operation is required.



RCS-400 with SDM-504S

“ The RCS has reduced our costs, saved us time and... ”

Also many of the clubs and societies collect cash with the need to deposit the cash at varying hours of the day. With a high level of change received from the students as well the commercial outlets and events the manual counting of cash was very time consuming and the finance tracking and reporting available were at a minimum.

Solution

With previous operational knowledge of the CashComplete RCS-400 & SDM-504S within the team at Keele Students Union at a different location, the Students Union could see where improvements could be made in their cash management and knew implementing this solution would be beneficial for them. The RCS-400

coin recycling solution configured with an SDM-504S note unit were installed, allowing them to completely automate their cash handling. Different till floats can be pre-defined for each facility and once selected, the correct amount of coins and notes are dispensed. The remote cash management software solution provides ultimate financial and operational control enabling them to view the cash transactions, cash levels and operational status of the machines.

Results

“ ..increased our cash security and improved our reporting. ”

Using this solution has allowed Keele Student's Union to reduce the costs associated with the manual cash counting. It has saved time with reconciliation as it completely automates this process and removes any duplicated counting. It has minimised any risk opportunities for fraud/shrinkage with the complete audit trail and detailed reporting now available and removing easy access to cash. During late night events, change can be obtained securely as and when required and at the end of the night all the takings are deposit into the solution for counting, sorting and storing securely - speeding up the end of shift process.

These time savings mean that the Union now has time that can be invested back into value added tasks that benefit the Students' Union. Overall this has been a real success story for Keele Student's Union and they continue to work with SUZOHAPP with an ongoing maintenance contract.



Summary

- Remove manual cash handling
- Speed up end of shift processes
- Cash Recycling

To find out more about transforming your back office cash operations with our automated solutions, please call 0161 873 0505 or email sales@scancoin.co.uk for further information.



SDM-504S with heat sealing stacking bag